



**SUSTAINABILITY**  
**BUSINESS CONNECT**

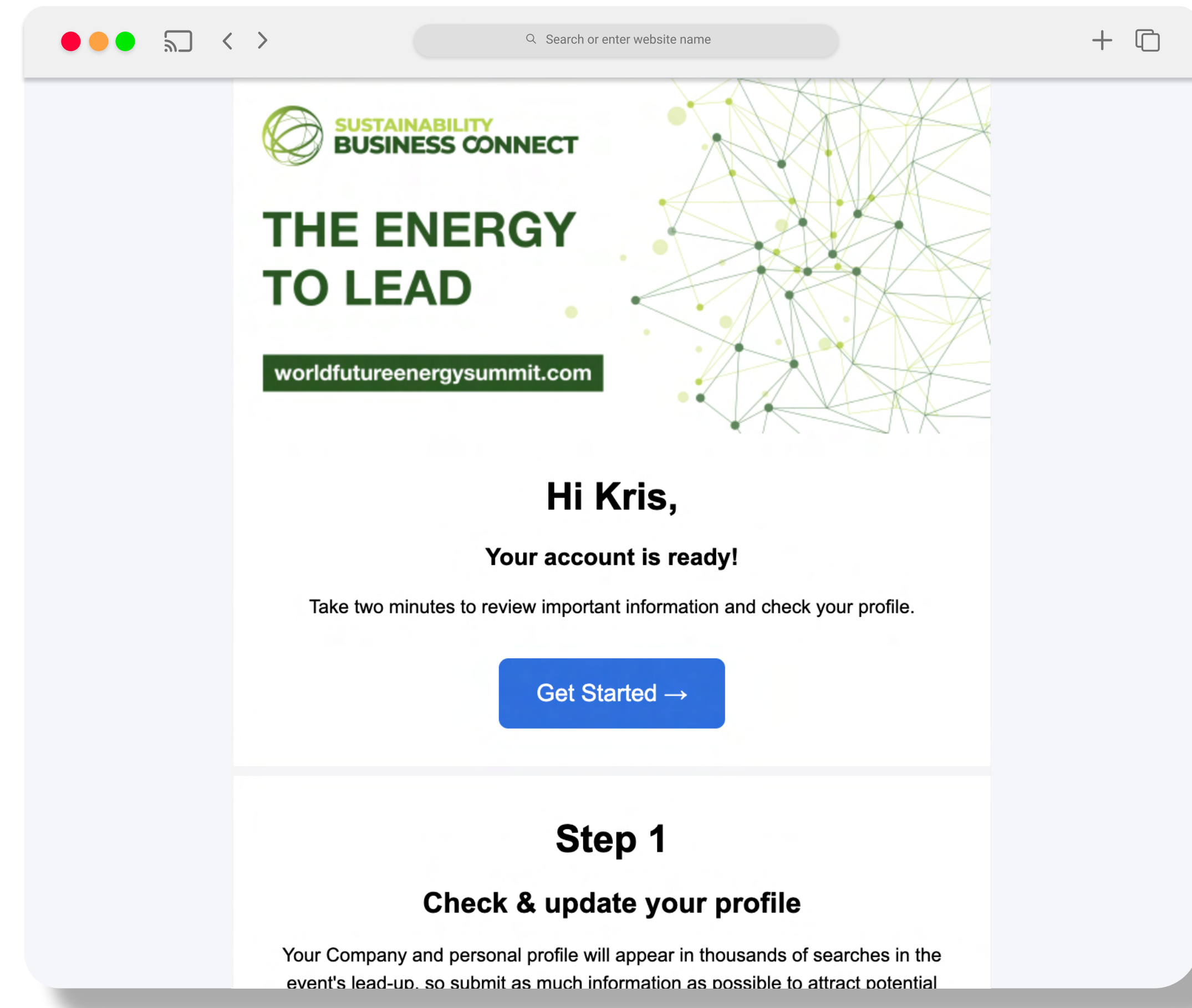
# THE ENERGY TO LEAD

**Sustainability Connect** is a specialist networking tool that will help you find & book meetings with new business connections at **World Future Energy Summit**.



# Step 1 Get started

Once you are registered to the event you will receive an email with your personalised link to the Sustainability Connect Matchmaking Platform.

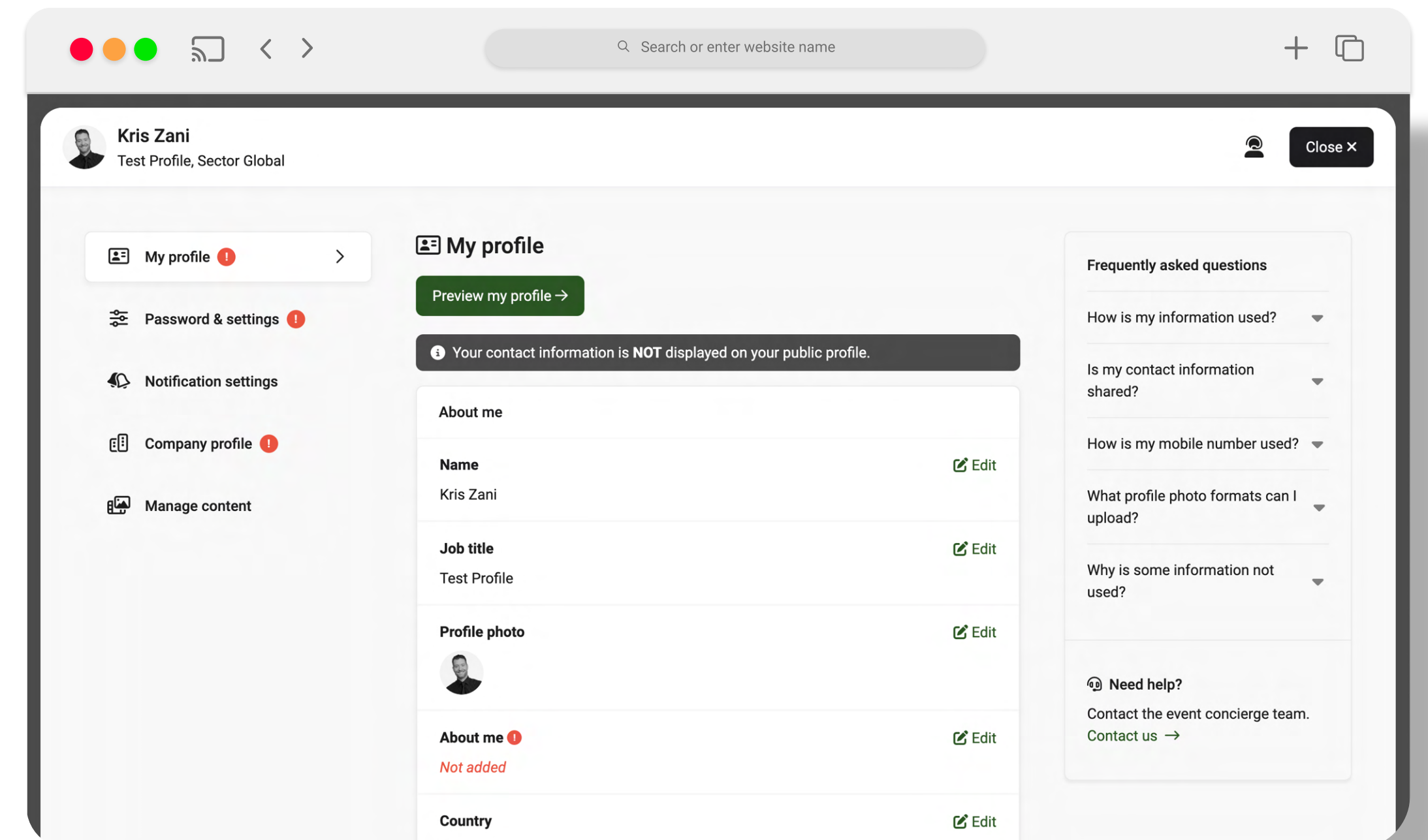


# Step 2 Update your Profile

Check and update your personal & company profile, so relevant contacts can find you. Your contact information is shared only with your confirmed meeting partners.

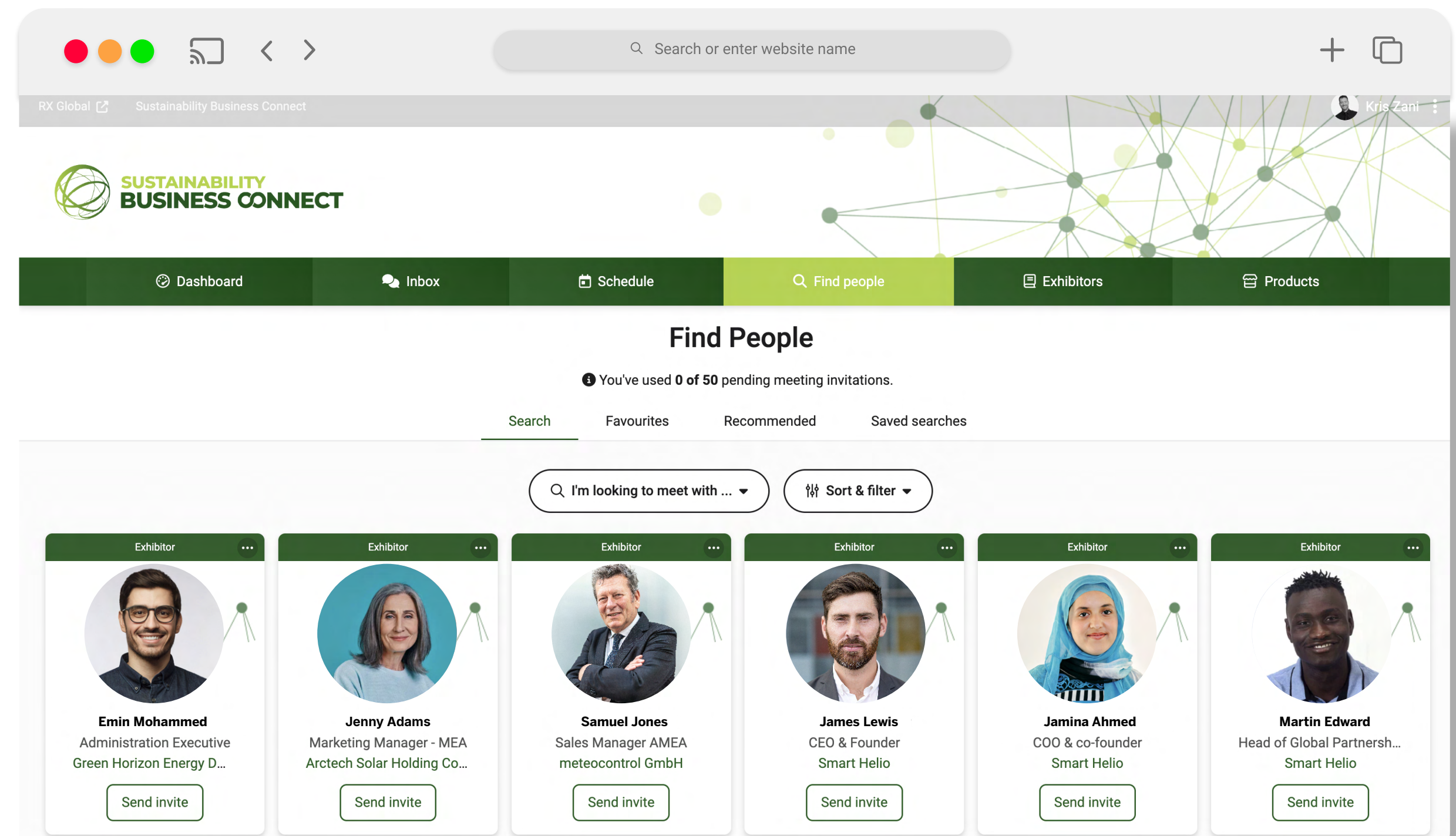
Tip:

Uploading a profile photo will help increase the response rate to your meetings. Add important information about who you are and what you do to allow other users to get a better understanding of your role. Don't forget to add your mobile number, so we can send you text reminders and updates about your meetings during the event.



# Step 3 Find Meetings

Identify the contacts you would like to meet using our intuitive filter and search functionality.

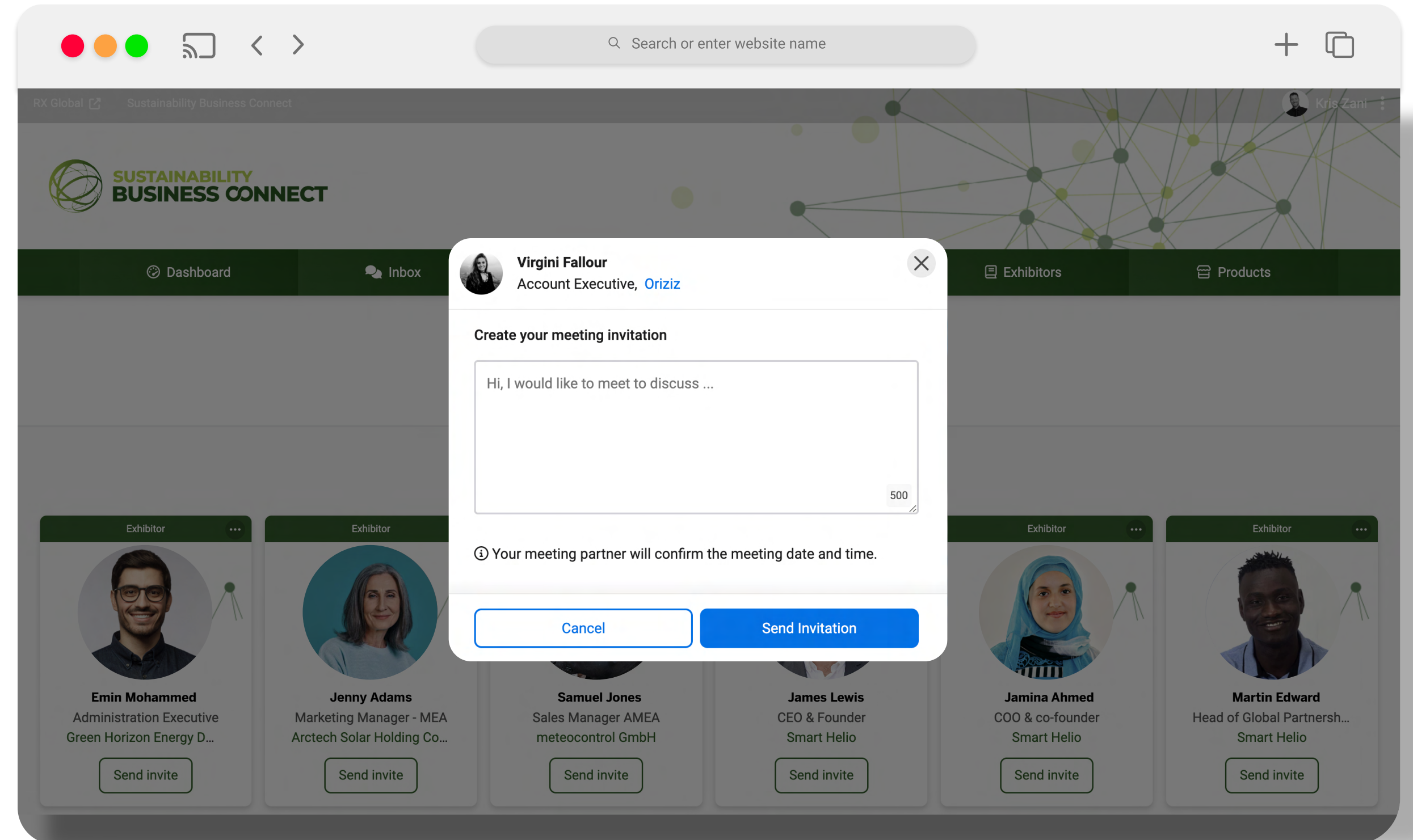


# Step 4 Send Invites

Send and receive meeting invitations to arrange meetings at stands or in the Sustainability Connect Matchmaking Lounge. You will receive an email each time a user requests a meeting with you. The meeting guest chooses the time of the meeting.

Tip:

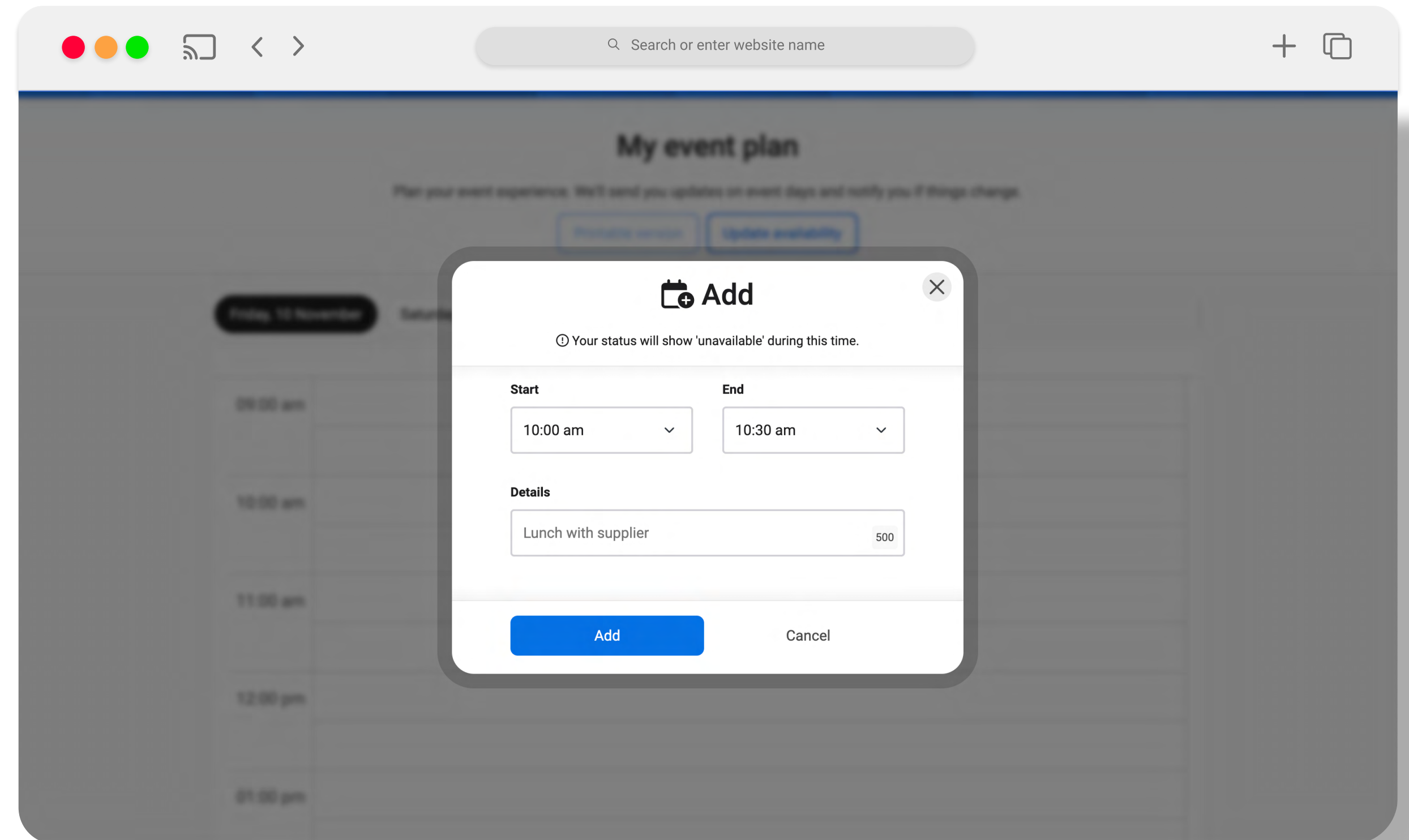
Send an invite with a concise message of why you would like to meet and what you would like to discuss.



# Step 5 Schedule

To ensure meetings take place at a time that suits you, make sure your schedule is up-to-date. Your meeting partner chooses the time of your meeting so it's important you update your availability.

We send you SMS and email reminders before you meeting starts.



# FAQ's

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## + **What happens if I my email address is not recognised by the Sustainability Connect platform?**

To gain access to the Sustainability Connect platform, you must first register for a badge to attend the show. Once you have been approved, you will receive an email from [wfes@app.eventware.com](mailto:wfes@app.eventware.com) with your login details.

## + **How do I change my company or personal details that are incorrect?**

Your company and personal details are transferred from registration. You can update your profile details through your company page on the connect platform. If you experience any issues, please contact the **concierge team**.

## + **Can I request meetings for someone else in my company?**

Yes, please contact the **concierge team**, who can adjust your profile to grant you **Middle Manager** access. Please note that we require permission from the colleague you intend to send requests on behalf of.

## + **Will I receive contact details of other attendees?**

If you have a **confirmed meeting** through the connect platform, you can access your meetings partners contact details via your schedule. Simply click **Printable Version** to download your schedule. Please note, this will become available **24 hours** before the event.

You can view a full list of our FAQ's via the connect platform.

If you have any questions, please contact the concierge team:

E: [wfes@app.eventware.com](mailto:wfes@app.eventware.com) T: +442080162922

# Need Help?



**Contact the concierge team:**  
[wfes@app.eventware.com](mailto:wfes@app.eventware.com)  
+44 208 0162 922

